Chief of Police (Ret.) – Craig Martinez
Public Safety Strategy, T-Mobile for Government

T-MOBILE FOR GOVERNMENT

Introducing T-Priority

On the nation's largest and fastest 5G network that's built for the modern age, T-Priority offers **the world's first 5G slice dedicated to first responders.**

With better speeds and reliability for data applications, critical service agencies can efficiently operate—even during times of extreme congestion.

BUILT FOR TOMORROW'S EMERGENCIES. **READY TODAY.**

Fastest: Based on analysis by Ookla® of Speedtest Intelligence® data of national Speed Score results incorporating 5G download and upload speeds for Q1–Q2 2024. Ookla trademarks used under license and reprinted with permission.

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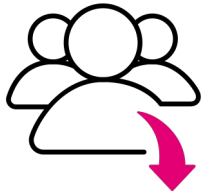
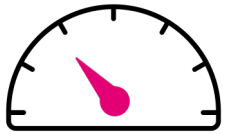
You can’t move forward when held back by dated infrastructure.

When cellular providers use outdated infrastructure, first responders’ network experiences can suffer.



Network congestion
leads to frustrating delays in downloading or exchanging data.



Insufficient data speeds
limit the use of high-res video feeds or operations requiring low latency.

Inadequate network configuration
not adaptable to changing public safety needs.

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The gold standard for public safety.

With T-Priority, we're helping ensure critical organizations maintain the ultimate priority for their communications—nationwide.

Priority data
to maintain essential connectivity for your data applications

Priority Access and Preemption
to get you on the network

WPS enrollment with USDHS required for priority access, preemption, and priority data. Features available on our network; not available while roaming.

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Benefits

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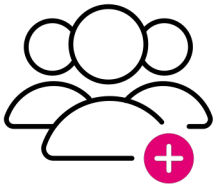
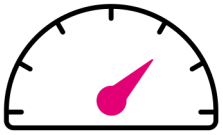
First responders deserve the ultimate in network performance.



More capacity

A network that supports 40% more 5G capacity for first responders than the other networks.



Faster speeds

With a target performance baseline **2x faster** than we've given first responders before.

Better 5G coverage

Reaching **98%** of Americans across more than 2 million square miles.

Our 5G Standalone unleashes the full capabilities of 5G—providing **dedicated network resources to first responders.**

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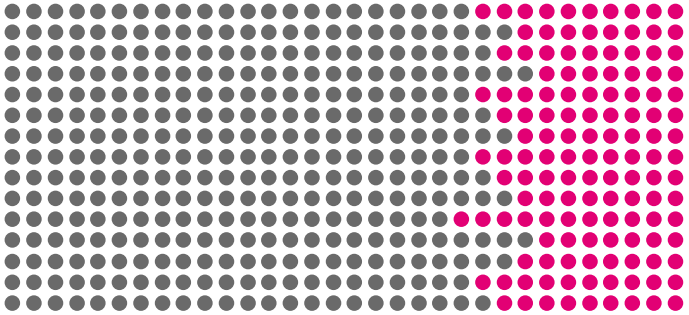
T-Priority provides reliable data.

T-Priority manages network resources to help ensure data for first responders is useable, even in extreme congestion.

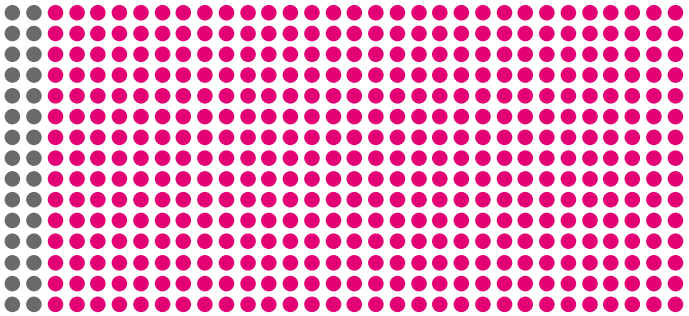
- Under normal network conditions, all customers enjoy all-network download speeds **up to 2x faster than other carriers.**[1]
- In times of congestion, our network offers the highest level of priority to T-Priority users, working harder to maintain a **baseline throughput 2x faster than what was previously offered to first responders.**

In normal network conditions



The 5G network capacity supports both typical users and T-Priority.

During extreme congestion



T-Priority users are offered the highest level of access to the 5G network to maintain baseline throughput.

● Typical user ● T-Priority

1 According to Ookla Speedtest 1H2024: T-Mobile 234 Mbps, AT&T 109 Mbps, Verizon 103 Mbps

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Eligible agencies for T-Priority

T-Priority is available for a wide range of agencies. Primary agencies are eligible for access to T-Priority slice benefits for no additional cost with an eligible plan and include first responders and national security. Extended access to T-Priority slice benefits are available for an additional monthly cost **of $7.50/line/month** with an eligible plan.

Primary agency examples

- Fire protection
- Federal, state, and local law enforcement
- Emergency medical services
- Emergency mgmt. and 911 dispatch
- Department of Defense armed forces

Extended Primary agency examples

- Healthcare and public health
- Utilities (electric, gas)
- Government utilities (water, waste)
- Critical manufacturing
- Public transportation
- Rail and air carriers

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Why T-Mobile?

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T-Mobile vs. the competition

T-Priority delivers enhanced performance beyond what other services offer.

		T-Mobile Connecting Heroes	AT&T FirstNet®	Verizon Frontline	T-Priority
Priority access	Prioritizes connecting first responders to the network before other users	✓	✓	✓	✓
Preemptive access	When the network is at capacity, replaces a commercial user with a priority user	✓	✓	✓	✓
Network speed[2]	T-Mobile has more capacity than competitors, allowing us to deliver faster speeds	2x	1x	0.9x	2x
Performance baseline (download)	T-Mobile provides **premium access** to network resources to deliver a target baseline level of service	1x	Not offered[1]	Not offered[1]	2x
Performance baseline (upload)	T-Mobile provides **premium access** to network resources to deliver a target baseline level of service	1x	Not offered[1]	Not offered[1]	1x
Priority experience	During congestion, T-Mobile offers T-Priority—the **highest level of priority** for network data resources	On par with consumer	Higher than consumer	Undisclosed[1]	Up to 5x priority

1. No public disclosure
2. According to Ookla Speedtest 1H2024: T-Mobile 234 Mbps, AT&T 109 Mbps, Verizon 103 Mbps

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Building on our commitment to Connecting Heroes.

We made a meaningful commitment with Connecting Heroes—especially to support public safety organizations grappling with limited resources. **If your current Connecting Heroes plan meets your needs agency, you can keep it.**

However, agencies may consider upgrading to T-Priority as they grow if needs and expectations change.

With Connecting Heroes	T-Priority delivers
Up to 40% more 5G capacity than competitors	**Up to 10x more capacity** dedicated to first responder use than AT&T FirstNet in rare times of extreme congestion
Target performance baseline	**2x target downlink** performance baseline
2x faster speeds than on competitor network	Up to **5x better priority** than average users during congestion

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Network Slice

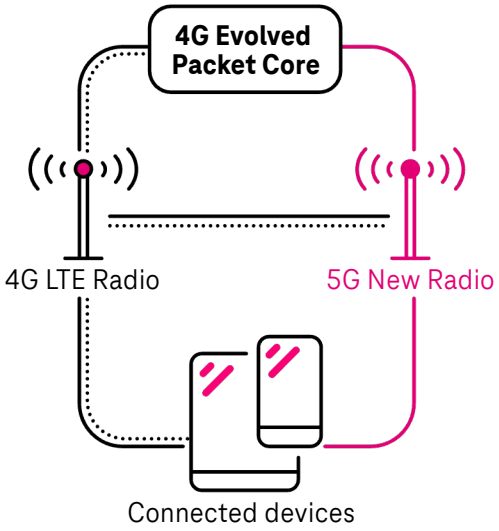
Unlock the power of our 5G network.

5G Standalone gives users full access to the benefits of 5G—faster speeds, higher capacity, and lower latency.

5G Non-standalone (5G NSA)

Our competitors' 5G networks are still tied to legacy 4G LTE standards.

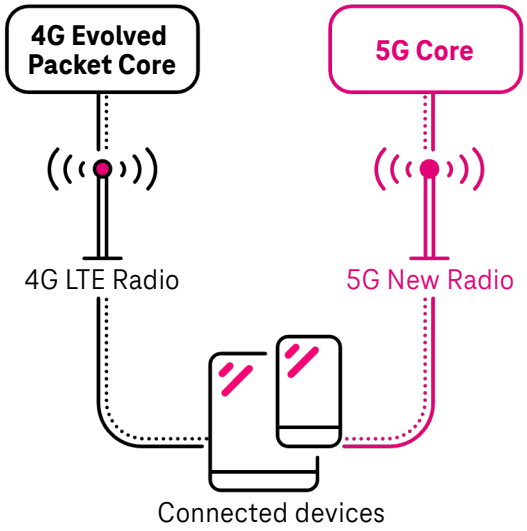
In 5G NSA, connectivity and authentication controls run through the 4G LTE network.



4G 5G
Control plane
Data plane

5G Standalone (5G SA)

5G SA enables new capabilities like slicing the network to offer first responders prioritized access for data.



Standing alone from 4G LTE, 5G SA is free to use 5G's more advanced controls and features.

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5G Standalone available in areas of Ultra Capacity 5G coverage with capable device and 5G Standalone settings; see T-Mobile.com/5Glayers

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Priority Access & Preemption

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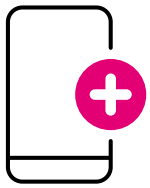
T-Mobile Priority Access and Preemption

Enhance call completion when cellular networks are overloaded or impaired.

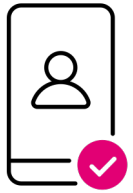


Free add-on feature to existing wireless service

Provides priority on the connection between the user's device and the tower

Available nationwide on the T-Mobile network

Available 24/7 without the need for temporary uplift



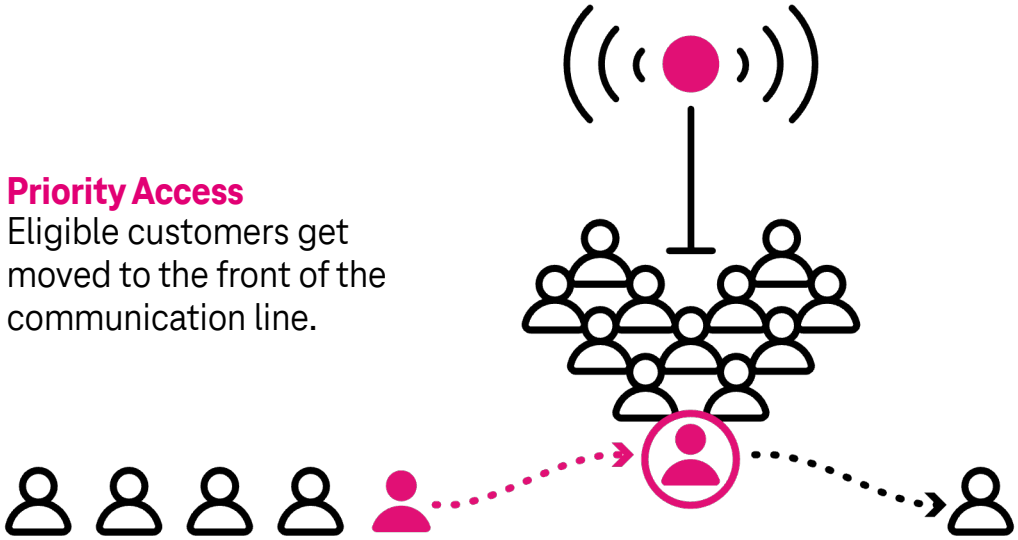
Works with both voice and data priority

T-Mobile provides priority access and preemption to all Wireless Priority Service (WPS) subscribers. T-Mobile will facilitate all qualified customer enrollment with WPS.
Source: CISA Priority Telecommunications Services https://www.cisa.gov/wireless-priority-service-wps

How T-Mobile provides Priority Access and Preemption

How it works
During an emergency or major event, cellular networks may become severely congested. To ensure eligible customers can access our network, we move them to the front of the line. If necessary, we drop non-priority users from the network.

Priority Access
Eligible customers get moved to the front of the communication line.



Preemption
Non-priority T-Mobile customers are dropped off the network to make room for the priority user.

End-to-end prioritization
If needed, users can invoke Wireless Priority Service (WPS) to prioritize calls involving multiple carriers—a feature consistent with all cellular networks. T-Mobile proactively enrolls eligible agencies in WPS free of charge.

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Requires enrollment in Wireless Priority Service; assistance provided at activation.

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